

SUGARLIPS CAKES

TERMS AND AGREEMENTS

Details

1. The client agrees that all of the details included in the offer are correct. Any changes made to these details are subject to availability.

Payments & Prices

1. A deposit of 50% is required to place an order and secure a delivery date. The remaining balance is due two (2) weeks prior to the delivery date.
2. If the contract is canceled two (2) weeks before the delivery date, 50% of the down payment will be refunded. If the contract is canceled within two (2) weeks of the delivery date, the down payment will be forfeited.
3. Changes in design after the contract has been signed may result in additional charges.
4. Any changes to the order are subject to availability and must be made in writing no later than three (3) weeks prior to the delivery date.

Delivery

1. Sugarlips Cakes promises a product of high quality and service but is not liable for unforeseen circumstances, such as inclement weather, transportation problems, accidents, labor disputes or strikes, and other causes beyond normal control. A delay in transit shall not constitute grounds for a discount or refund.
2. Sugarlips Cakes is not responsible for any damage to the cake caused by a guest, caterer, or any other person not employed by Sugarlips Cakes. The client agrees to make arrangements for an appropriately secure environment for the cake.
3. The ownership of goods transfers from Sugarlips Cakes to the customer once delivery has incurred, as Sugarlips Cakes will not remain on site after delivery.
4. The client is responsible for making sure all non-edible cake décor, including sugar flowers, are removed from the cake before it is cut and served. Sugar flowers are made from edible materials, but are not intended for consumption as wires are added for strength and flexibility to achieve a more natural look.
5. Sugarlips Cakes will advise the client on the best care for the cake depending on the weather. If the client chooses to disregard the advice, Sugarlips Cakes cannot be held responsible.
6. Sugarlips Cakes is not responsible for cake plates (for service), forks, a cutting knife, napkins, or cutting of the cake.

Liability

1. Sugarlips Cakes products may contain or come in contact with milk, wheat, nuts, peanuts, soy, cocoa, or other allergens. While every precaution will be taken in the cases of known allergies, it remains the responsibility of the client to inform guests. Sugarlips Cakes is not responsible for any allergic reactions.

Rentals

1. The client is responsible for the return of the rentals and must return them to Sugarlips Cakes within three (3) weeks of the delivery date. Late deliveries will result in a forfeit of the rental deposit.

Other

1. Sugarlips Cakes reserves the right to use any photographs of the finished cake for promotion without compensation.
2. Sugarlips Cakes reserves the right to make last-minute decisions on designs in order to maintain our standard level of quality.
3. Cake slices are based on the standard 2 1/2 cm x 5cm x 10cm.

Signature: _____ Date: _____